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Canadian Investment
Regulatory
Organization

Organisme canadien
de réglementation
des investissements

**IN THE MATTER OF
THE MUTUAL FUND DEALER RULES
AND
CHRISTINA (LORNA) COLE**

NOTICE OF HEARING

A first appearance will be held before a Hearing Panel of the Canadian Investment Regulatory Organization (“CIRO”)¹ pursuant to Mutual Fund Dealer Rule 7.3 to schedule a hearing in the matter of Christina (Lorna) Cole (the “Respondent”). The first appearance and the hearing will be subject to Mutual Fund Dealer Rule 7, and the Mutual Fund Dealer Rules of Procedure (“Rules of Procedure”), as further referenced below, that govern the conduct of enforcement proceedings.

The first appearance will be held by way of videoconference on Wednesday, June 24, 2026 at 10:00 a.m. PT

The purpose of the hearing will be to determine whether the Respondent has contravened CIRO requirements. A summary of the facts alleged and intended to be relied upon by CIRO, the conclusions drawn by CIRO based on the alleged facts, and alleged contraventions are contained in the Statement of Allegations attached to this Notice of Hearing.

If the Hearing Panel finds that the Respondent has contravened CIRO requirements as alleged in the Statement of Allegations, the Hearing Panel may impose one or more of the following sanctions pursuant to Mutual Fund Dealer Rule 7.4.1.1:

- (a) a reprimand;
- (b) disgorgement of any amount obtained, including any loss avoided, as a result of committing the violation;
- (c) a fine not exceeding the greater of:
 - (i) \$5,000,000 for each offence, and
 - (ii) an amount equal to three times the profit obtained or loss avoided by such person as a result of committing the violation;

- (d) suspension of the authority of the person to conduct securities related business for such specified period and upon such terms as the Hearing Panel may determine;
- (e) revocation of the authority of such person to conduct securities related business;
- (f) prohibition of the authority of the person to conduct securities related business in any capacity for any period of time; and
- (g) such conditions of authority to conduct securities related business as may be considered appropriate by the Hearing Panel.

In addition, pursuant to Mutual Fund Dealer Rule 7.4.2, a Hearing Panel may require the Respondent to pay any costs incurred by or on behalf of CIRO in connection with the proceeding and any investigation related to the proceeding.

The Respondent must serve on Enforcement Staff a Reply to this Notice of Hearing in accordance with Rule of Procedure 8 and Mutual Fund Dealer Rule 7.3.2 within 20 days from the effective date of service of this Notice of Hearing. The Respondent must also file the Reply at the Hearing Office in accordance with Rule of Procedure 4.6.

The Reply may either:

- (a) specifically deny (with a summary of the facts alleged and intended to be relied upon by the Respondent, and the conclusions drawn by the Respondent based on the alleged facts) any or all of the facts alleged or the conclusions drawn by CIRO in the Statement of Allegations; or
- (b) admit the facts alleged and conclusions drawn by CIRO in the Statement of Allegations and plead circumstances in mitigation of any penalty to be assessed.

Pursuant to Mutual Fund Dealer Rule 7.3.3 and Rule of Procedure 8.3, the Hearing Panel may accept as having been proven any facts alleged or conclusions drawn by CIRO in the Statement of Allegations that the Respondent does not specifically deny in the Reply.

Pursuant to Mutual Fund Dealer Rule 7.3.4 and Rules of Procedure 7.3 and 8.4, if the Respondent fails to:

- (a) serve and file a Reply; or
- (b) attend at the hearing specified in the Notice of Hearing, notwithstanding that a Reply may have been served,

the Hearing Panel may, among other things, proceed with the hearing on the date and at the time and place set out in the Notice of Hearing (or on any subsequent date, at any time and place), without further notice to and in the absence of the Respondent, and the Hearing Panel may accept as proven the facts, conclusions, and contraventions alleged in the Statement of Allegations, and may impose sanctions and costs.

The Respondent is entitled to attend the hearing and to be heard, to be represented by counsel or by an agent, to call, examine and cross-examine witnesses, to present evidence, and to make submissions to the Hearing Panel at the hearing.

DATED May 14, 2026.

“National Hearing Officer”

NATIONAL HEARING OFFICER
Canadian Investment Regulatory Organization
40 Temperance Street, Suite 2600
Toronto, Ontario, M5H 0B4

¹ Where the rules, by-laws, and policies of the Mutual Fund Dealers Association of Canada (the “MFDA”) that were in force immediately prior to amalgamation of the Investment Industry Regulatory Organization of Canada and the MFDA have been incorporated into the Mutual Fund Dealer Rules, Enforcement Staff have referenced the relevant section of the Mutual Fund Dealer Rules.



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STATEMENT OF ALLEGATIONS

Further to a Notice of Hearing dated May 14, 2026, Enforcement Staff make the following allegations:

PART I – REQUIREMENTS CONTRAVENED

Contravention: Between October 2023 and December 2023, the Respondent misappropriated or failed to account for monies that the Respondent obtained from investment or bank accounts of clients, contrary to Mutual Fund Dealer Rule 2.1.1.

PART II – RELEVANT FACTS AND CONCLUSIONS

Registration History

1. Between November 19, 2020 and January 9, 2024, the Respondent was registered as a dealing representative in British Columbia with BMO Investments Inc. (the “Dealer Member”), a Dealer Member of CIRO.
2. On January 9, 2024, the Dealer Member terminated the Respondent, in part, for the conduct that is the subject of this proceeding. The Respondent is not currently registered in the securities industry in any capacity.
3. At the material time, the Respondent was also employed with a bank affiliated with the Dealer Member (the “Bank”) and conducted business at a branch of the Dealer Member in the Squamish, British Columbia area (the “Branch”).

Respondent Misappropriated or Failed to Account for Client Monies

Bank Account Respondent Used to Misappropriate Client Monies

4. On October 19, 2023, AS, a client of the Bank who had moved overseas, asked the Bank to close her bank accounts. The Respondent, who was assigned to close AS's bank accounts, closed accounts belonging to AS, but left one account open (the "AS Bank Account").
5. On or around October 24, 2023, the Respondent, without AS's knowledge or authorization: (i) prepared a form to issue the Respondent a replacement debit card that was associated with the AS Bank Account (the "Replacement Debit Card"), (ii) signed AS's signature on the form, and (iii) submitted the form to the Bank for processing.

Client WA

6. WA was a client of the Dealer Member. On October 10, 2023, WA died.
7. On October 23, 2023, the Respondent was notified by Bank staff that:
 - (a) client WA had died;
 - (b) the Respondent had an appointment booked with DM (client WA's daughter and executor of client WA's estate) at the Branch; and
 - (c) DM wished to "start the estate process".
8. Without DM's knowledge or authorization, and prior to meeting with DM, the Respondent:
 - (a) on or about October 24, 2023,

- i. processed a redemption of a guaranteed investment certificate (“GIC”) investment in WA’s account at the Bank, totaling \$24,258.84 (“WA’s Redemption Proceeds”); and
 - ii. directed WA’s Redemption Proceeds to a suspense account used by the Branch and the Bank (the “Suspense Account”); and
 - (b) on or about October 26, 2023,
 - i. transferred \$23,801.78¹ from the Suspense Account to a cash general ledger account used by the Bank (the “Cash General Ledger Account”), and then transferred the monies to the AS Bank Account;
 - ii. purchased a bank draft payable to herself in the amount of \$25,791.83 (which included the \$23,801.78 that the Respondent transferred from the Suspense Account) from the AS Bank Account; and
 - iii. deposited the \$25,791.83 bank draft into the Respondent’s own personal credit union account, and spent approximately \$3,000 of the monies on the Respondent’s personal expenses and debts.
9. On or about October 27, 2023, the Respondent met with DM at the Branch. DM instructed the Respondent to redeem investments in WA’s accounts at the Dealer Member and pay out the redemption proceeds to WA’s estate.
10. At the time, DM was unaware that: (i) WA had held a GIC investment in WA’s account at the Bank, which the Respondent did not disclose to DM; and (ii) the Respondent had processed the transactions in WA’s account described above.

¹ A \$457.06 penalty was charged by the Bank for early redemption of the GIC investment, and deducted from WA’s Redemption Proceeds.

Client LB and RB

11. On July 1, 2023, LB, who held a Tax-Free Savings Account at the Dealer Member (the “TFSA”), died. LB’s spouse, RB, was the successor holder of LB’s TFSA.
12. On or about November 27, 2023, the Respondent met with RB at the Branch. RB instructed the Respondent to redeem all investments in the TFSA and transfer the redemption proceeds to RB’s account at the Bank.
13. On the same day, the Respondent processed the redemption of all investments in the TFSA, and directed the proceeds from the redemption, totaling \$94,471.91 (“TFSA Redemption Proceeds”), to the Suspense Account.
14. On or about December 4, 2023, without RB’s knowledge or authorization, the Respondent:
 - (a) transferred \$1,000 (the source of which was the TFSA Redemption Proceeds) from the Suspense Account to the Cash General Ledger Account, and then transferred the monies to the AS Bank Account; and
 - (b) withdrew the \$1,000 in cash from the AS Bank Account using the Replacement Debit Card described above at paragraph 5.

Discovery of Respondent’s Misconduct

15. On or about November 24, 2023, the Bank discovered that the Respondent had purchased a bank draft from the AS Bank Account and deposited it into her own personal account at the Bank.
16. An investigation into the Respondent’s conduct was conducted on behalf of the Dealer Member, where it was discovered that the Respondent engaged in the conduct described above.

17. On December 14, 2023, the Dealer Member suspended the Respondent for, in part, the conduct described above.
18. The Respondent failed to repay or account for the monies that she misappropriated as described above.
19. In March 2024, the Bank and Dealer Member paid compensation for the losses that were sustained resulting from the Respondent's misconduct described above by crediting:
 - (a) RB's account at the Bank with \$1,014.38 (included interest); and
 - (b) WA's account at the Bank with \$24,727.40 (included interest).
20. On or around October 8, 2024, the Bank recovered \$23,000 from the Respondent's personal credit union account.
21. By engaging in the conduct described above, the Respondent misappropriated or failed to account for monies that the Respondent obtained from investment or bank accounts of clients, contrary to Mutual Fund Dealer Rule 2.1.1.

DATED at Vancouver, British Columbia this 14th day of May, 2026.